



Henry Mayo

# Newhall Memorial Hospital

23845 McBean Parkway Valencia California 91355-2083 Telephone (661) 253-8000

May 13, 1999

Sum T. Tran, M.D.  
23861 McBean Parkway, #E-16  
Valencia, California 91355

Dear Dr. Tran,

We received a very "glowing" comment ("was very informative") from a Patient Satisfaction Questionnaire dated May 3, 1999 about the care you rendered to that patient. We would like to say "thank you" and let you know we appreciate the fine work that you do.

As part of our ongoing Recognition and Awards Program, we have enclosed a "Henry's Team Trading Card" which you may redeem at the hospital gift shop, Guided Rose Thrift Shop, cafeteria, SCVMC Pharmacy, or Human Resources Department. They can be used one at a time, or you can collect them for up to 12 months and combine them for a single purchase.

Thank you again, for your support in providing quality service to our patients.

Sincerely,

Kathy Menard  
Department Director  
Quality & Resource Management

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